

General Register Office for Scotland Publication Scheme

6. Complaints

Any complaints about the scheme, or about the way we have handled your request, the fee we have charged, or with the reasons we have given for, should, in the first instance, be addressed to the Head of Corporate Services (see [contact list](#)).

If we are unable to resolve any complaint, you can complain to the Scottish Information Commissioner (details below). There is a formal appeal mechanism when information is withheld and further information is available on the Commissioner's website.

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Tel : 01334 464610
Fax: 01334 464611
Email: enquiries@itspublicknowledge.info
Website: <http://www.itspublicknowledge.info/>